

Established 1946

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June 15, 2011

RE: QuickBooks 2008 & Earlier

Dear Client:

Intuit, the creator of QuickBooks, has announced that they will no longer support QuickBooks 2008 and earlier versions. After May 31, 2011, you will no longer be able to access QuickBooks' services and live technical support for your QuickBooks 2008 or earlier software. Intuit recommends that you update to QuickBooks 2011.

Discontinued services for QuickBooks 2008 will include:

| | |
|--------------------|---|
| Assisted Payroll | Merchant Service |
| Basic Payroll | Billing Solution (formerly QuickBooks Online Billing) |
| Enhanced Payroll | Bill Pay |
| Standard Payroll | Online Banking |
| Employee Organizer | Terminal Download |
| QuickBooks e-mail | Support Plans and Services |

Problems in these areas after May 31, 2011 may be unrecoverable, resulting in costly and time consuming regeneration of data. Accordingly, we recommend that you upgrade your QuickBooks.

Should you have specific questions, please contact Ann McCabe or Sherry Bowers.

Very truly yours,



Crown & Company

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